PATENT ATTORNEY DOCKET NO. 2000 P 09085 US 01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PARENT INFORMATION

Applicants: Beyda

Serial No.: 09/738,533

Filed: December 15, 2000

Title: APPARATUS AND SYSTEMS FOR UTILIZING CALLER ID DATA TO AUTOMATE RETURN CALL PROCESSING Express Mail Label No. EV 335969513 US

Date of Deposit: January 16 2004

Group Art Unit: 2645

Examiner: Weaver

PRELIMINARY AMENDMENT

Commissioner for Patents P.O. Box 1450 Arlington, VA 22313-1450

Dear Sir:

Prior to examining the above-identified case, please enter the following

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amendment:

Amendments to the claims begin on the following page.

Remarks begin on page 5.